

**Payment Terms:** 

**Customer PO Number:** 

**Currency:** 

# **Support Services Quote**

Page 1 of 2

Quote Type: Renewal

Customer: MURRIETA POLICE

**Solution ID:** 6106020

Contract #: 1188637 R03-MAY-23

**Date:** 04-MAY-2023

Prepared by: Sydney Margolis / US PublicSector3

Bill To: CITY OF MURRIETA

1 TOWN SQ

MURRIETA CA 92562-7922

Net 30 Days

USD

**UNITED STATES** 

Contact: KELLY HUNGERFORD Email: khungerford@murrietaca.gov Ship To: MURRIETA POLICE

24601 JEFFERSON AVE MURRIETA CA 92562-7294

**UNITED STATES** 

#### **CONTRACT SUMMARY**

Contract Period: 01-SEP-2023 - 31-AUG-2024

| Description               | Support Services | Estimated Tax | Subtotal  |
|---------------------------|------------------|---------------|-----------|
| Software Support Services | 10,048.00        | 0.00          | 10,048.00 |
| Educational Services      | 1,160.87         | 0.00          | 1,160.87  |
| Total                     | 11,208.87        | 0.00          | 11,208.87 |

Annualized Contract Value: 11,178.26

The Annualized Contract Value is the value of the contract if all services are priced for 365 days. The Annualized Contract Value does not include estimated tax. Please note that this quote may include services priced for prorated periods.

#### **IMPORTANT NOTES**

Like many organizations, UKG has experienced significant cost increases for infrastructure, energy, labor, and from our suppliers. We have been absorbing these rising costs to date. However, as we continue to confront inflationary pressures, UKG is in a position where we must offset a portion of these costs by charging a one-time economic adjustment fee.

Support Services are subject to applicable taxes. The tax amount shown on this quote is only an estimate. The actual tax due will be reflected on the invoice.

| CITY OF MURRIETA | KRONOS INCORPORATED |
|------------------|---------------------|
| Signature:       | Signature:          |
| Name:            | Name:               |
| Title:           | Title:              |
| Date:            | Date:               |





Page 2 of 2

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## **SOFTWARE SUPPORT SERVICES**

| Li | ine | Support Service<br>Level | Covered Product                     | License<br>Count | Start Date  | End Date    | Duration (days) |
|----|-----|--------------------------|-------------------------------------|------------------|-------------|-------------|-----------------|
|    | 1   | Platinum                 | UKG TELESTAFF CONTACT MANAGER V7.1+ | 180              | 01-SEP-2023 | 31-AUG-2024 | 366             |
|    | 2   | Platinum                 | UKG TELESTAFF ENTERPRISE V7.1+      | 180              | 01-SEP-2023 | 31-AUG-2024 | 366             |
|    | 3   | Platinum                 | UKG TELESTAFF GLOBAL ACCESS V7.1+   | 180              | 01-SEP-2023 | 31-AUG-2024 | 366             |
|    | 4   | Platinum                 | UKG TELESTAFF SMS MANAGER V7.1+     | 180              | 01-SEP-2023 | 31-AUG-2024 | 366             |
|    | 5   | UKG ECONOMIC<br>ADJ      | UKG TELESTAFF ENTERPRISE V7.1+      | 150              | 01-SEP-2023 | 31-AUG-2024 | 366             |

|                           | Support<br>Services | Estimated Tax | Subtotal  |
|---------------------------|---------------------|---------------|-----------|
| Software Support Services | 10,048.00           | 0.00          | 10,048.00 |

### **EDUCATIONAL SERVICES**

| Line | Support Service<br>Level    | Covered Product | License<br>Count | Start Date  | End Date    | Duration (days) |
|------|-----------------------------|-----------------|------------------|-------------|-------------|-----------------|
| 1    | Ed Services<br>Subscription | KNOWLEDGE PASS  |                  | 01-SEP-2023 | 31-AUG-2024 | 366             |

|                      | Support<br>Services | Estimated Tax | Subtotal |
|----------------------|---------------------|---------------|----------|
| Educational Services | 1,160.87            | 0.00          | 1,160.87 |

